

**Guardian.NET Semi-Dedicated, Secure Managed Hosting**

Guardian.NET hosting is for those clients who prefer to have InterTech USA design, develop, and deploy their web presence, as well as co-manage the content of their site. Guardian.NET hosting is also ideal for those verified, trusted and qualified clients who manage and develop their own content. This hosting option is for clients who require a reliable, secure, fully managed service environment.

This service is ideal for businesses of any size that benefit from a semi-dedicated server that features a limited number of domains. Compared to shared hosting that is offered by most ISPs and features an unlimited number of domains, this semi-dedicated server ensures equitable resource availability without the higher costs and management responsibilities of a fully dedicated server.

Guardian.NET is also an ideal service for financial and healthcare industries, as well as other businesses that are required to comply with the Gramm-Leach-Bliley Act (GLB), the Health Insurance Portability and Accountability Act (HIPAA), the Sarbanes-Oxley Act, and the Patriot Act. This hosting service includes high security designed to protect not only the web site content, but also the privacy of an institution's clients and their confidential information. E-commerce sites also benefit from additional services, such as high encryption of credit card numbers and ACH transactions and methods enforcing stronger and more secure passwords.

For those clients who take advantage of InterTech USA development and content management, our detailed process follows industry best practices for secure coding. Development services are also deployed on a three stage development platform designed to protect data and code from exploitation while in its most vulnerable stage prior to going live. Risk is substantially reduced by limiting development access to trusted and qualified in-house personnel only.

Proactive monitoring, firewalls, regular security scans and audits, as well as host and network intrusion detection and long-term access log storage and retrieval make this a perfect secure solution at a fraction of the cost for deploying and maintaining secure solutions in-house, or with other providers.

InterTech USA deploys a network architecture designed to offer up to 99.999% high-availability, ease of use, and security that approaches military standards. This means that any device or service connecting to our system will experience faster, more secure, highly reliable and predictable connections. There are no single points of failure from our data center to the Internet backbone. For every core router, switch, IDS sensor, and firewall there is another device actively participating in the network load and processing. This architecture compliments our main multi-homed circuits to the Internet backbone. These are also actively fault-tolerant and load-balanced.



Redundant firewalls with multiple demilitarized zones add substantial protection to the network itself by allowing us to customize and segregate different functions within different zones, thus increasing reliability and security. InterCORE also provides substantial monitoring, logging, and diagnostic tools, including proactive network intrusion detection systems (IDS) that identify and automatically terminate attacks and viruses on the network before any damage can occur.

This high security hosting system also makes a website and its data virtually unresponsive to port scans, icmp sweeps, and other automated scanning systems that hackers may use to identify possible vulnerabilities prior to an attack. By masking certain resources, high encryption of all sensitive data, blocking all unnecessary ports, and limiting third-party access, InterTech USA offers a secure solution which meets or exceeds privacy standards in any industry.

Experienced technical support is also included with our email case management system and extensive knowledgebase.

InterTech USA is committed to your success and we make sure that all the details are taken care of for your benefit. Current software supported lists, version numbers, pro-active notifications, extensive real-time monitoring and communications, to mention only a few features, are available 24x7.

At InterTech USA, it is our job to make sure everyone is on the same page by the close of each business day; just another way of helping you Go Beyond!

Features	Guardian.NET Standard		Guardian.NET Plus		Guardian.NET Pro		Guardian.NET Enterprise	
Plan Pricing	Term Rate	Total for Term	Term Rate	Total for Term	Term Rate	Total for Term	Term Rate	Total for Term
Setup Fee		\$79.95		\$129.95		\$179.95		\$229.95
Monthly Fee	\$79.95	\$79.95	\$129.95	\$129.95	\$179.95	\$179.95	\$229.95	\$229.95
Quarterly in Advance	\$74.95	\$224.85	\$124.95	\$374.85	\$174.95	\$524.85	\$224.95	\$674.85
Bi-Annual in Advance	\$69.95	\$419.70	\$119.95	\$719.70	\$169.95	\$1019.70	\$219.95	\$1319.70
Included Services								
Data Transfer Per Month - All Services GB	5		10		15		20	
Disk Space Per Month - All Services MB	50		100		200		300	
Windows Media Streams	√		√		√		√	
Domain Name	1		1		1		1	
Domain Name Pointers	Unlimited		Unlimited		Unlimited		Unlimited	
Sub Domains	Unlimited		Unlimited		Unlimited		Unlimited	
Primary & Secondary with Offsite Tertiary DNS	√		√		√		√	
MS SQL 2005 Database	1		5		10		20	
Included Software								
MS Windows 2003 Server	√		√		√		√	
MS Internet Information Server 6	√		√		√		√	
.NET Framework with ASP.NET and ADO.NET	√		√		√		√	
128 bit SSL Encryption Service	√		√		√		√	
128 bit FTP Encryption Service	√		√		√		√	
Authorize.NET Support	√		√		√		√	
SSL Secure Server with IP Address	√		√		√		√	
Included Managed Services								
DLT Tape Backups with Offsite Secure Storage	Daily		Daily		Daily		Daily	
SAN Real-Time Backup to Disk	Daily		Daily		Daily		Daily	
Operating System and Applications Maintenance Releases, Hot Fixes, Security Patches and System Updates	√		√		√		√	
Scheduled and Unscheduled Security Scans, Audits, Reviews and Reporting	√		√		√		√	
Additional Services								
Additional Bandwidth per Month per MB	\$.05		\$.05		\$.05		\$.05	
Additional Disk Space per Month per MB	\$.02		\$.02		\$.02		\$.02	
Additional IP Addresses per Month Each	\$10.00		\$10.00		\$10.00		\$10.00	
Additional Backup Storage per 100 MB per Month with Offsite Secured Storage	\$20.00		\$20.00		\$20.00		\$20.00	
Restore from Backup	\$100.00		\$125.00		\$150.00		\$175.00	
Additional MS SQL Database per Month	\$20.00		\$20.00		\$20.00		\$20.00	
40 Bit SSL Certificate	\$349.00		\$349.00		\$349.00		\$349.00	
128 Bit SSL Certificate	\$895.00		\$895.00		\$895.00		\$895.00	

SSL Certificate Installation	\$50.00	\$50.00	\$50.00	\$50.00
System Reliability Features				
Statistical Uptime Percent - Server	99.9 %	99.9 %	99.9 %	99.9 %
Total Statistical & Allotted Downtime per Annum per SLA - Server	8 Hours 46 Minutes	8 Hours 46 Minutes	8 Hours 46 Minutes	8 Hours 46 Minutes
Total Unscheduled Downtime for 2005 - Server	6 Minutes	6 Minutes	6 Minutes	6 Minutes
Total Downtime for 2005 - Server	12 Minutes	12 Minutes	12 Minutes	12 Minutes
System Use and Security Features				
Total Domains per Server	Less than 200	Less than 200	Less than 200	Less than 200
FireWall Security	√	√	√	√
Network Address Translation Protection (NAT)	√	√	√	√
Real-Time Virus Scanning with Notifications	√	√	√	√
Real-Time SPAM Scanning with Notifications	√	√	√	√
Network Intrusion Detection - Active	√	√	√	√
Host Intrusion Detection - Active	√	√	√	√
Long-term Forensic Log Storage	√	√	√	√
Expert Reviewed Monitoring and Access Analysis	√	√	√	√
Inside Network Development System	√	√	√	√
Network Features				
High Availability CISCO Powered Network	√	√	√	√
Redundant Load-Balanced HI-CAP Circuits to Geographically Dispersed Internet Backbone Access Points	√	√	√	√
24 x 7 Monitoring and Notification	√	√	√	√
High Availability CISCO Secure PIX Firewall	√	√	√	√
High Availability CISCO Catalyst Switching	√	√	√	√
High Availability CISCO Routers	√	√	√	√
Port Blocking	Unessential Ports	Unessential Ports	Unessential Ports	Unessential Ports
Access Control Lists	√	√	√	√
Web Server Hardware Features				
Hewlett-Packard DL Series Servers with 4GB RAM and Dual 3.8 GHz Xeon Processors	√	√	√	√
Ultra-Wide/Fast SCSI 3 15k Drives RAID 5 with Advanced Data Guarding	√	√	√	√
UPS Power Supply with Generator Backup	√	√	√	√

Dual Power Supplies and Fans	√	√	√	√
Database Server Hardware Features				
Hewlett-Packard DL Series Servers with 4GB RAM and Dual 3.8 GHz Xeon Processors	√	√	√	√
Ultra-Wide/Fast SCSI 3 15k Drives RAID 5 with Advanced Data Guarding	√	√	√	√
UPS Power Supply with Generator Backup	√	√	√	√
Dual Power Supplies and Fans	√	√	√	√
Separate DMZ from Web Server	√	√	√	√
Service Level Agreement (SLA)				
Bandwidth Availability	√	√	√	√
Server Availability @ 99.9 % per Annum	√	√	√	√
Network Availability @ 100 % per Annum	√	√	√	√
Processor Time Availability	√	√	√	√
Support Availability	√	√	√	√
Reporting Services				
Local Raw Log File Access	√	√	√	√
Urchin Visitor Reporting	√	√	√	√
Client Support Services				
Tech Support Level Included	Gold	Gold	Gold	Gold
Tech Support Availability Included with Same Day Response	9 AM to 5 PM MST Holidays and Weekends Excluded	9 AM to 5 PM MST Holidays and Weekends Excluded	9 AM to 5 PM MST Holidays and Weekends Excluded	9 AM to 5 PM MST Holidays and Weekends Excluded
Extended Tech Support Availability For Additional Fee with 2 Hour Response	24 x 7 x 365	24 x 7 x 365	24 x 7 x 365	24 x 7 x 365
Extended Tech Support Fee	\$195.00	\$195.00	\$195.00	\$195.00
Available Services				
Dedicated Servers	Call For Info	Call For Info	Call For Info	Call For Info
Web Site Development and Design Services	Call For Info	Call For Info	Call For Info	Call For Info
Creative and Networking Consulting	Call For Info	Call For Info	Call For Info	Call For Info
Security Consulting	Call For Info	Call For Info	Call For Info	Call For Info

Limit of a single business or organization per account. Custom configurations are available via quotation.

InterTech USA A partner you can trust

Client Information			
Company Name			
Address			
Address 2			
City			
State			
Postal Code			
Telephone			
Fax			
Primary Business Activity			
Intended Site Use	Bandwidth Estimate		
Domain Name	Domain Registry		
Contact Information			
Admin Name			
Admin Email	Admin Password		
Billing Name			
Billing Email	Billing Password		
Tech Name			
Tech Email	Tech Password		
Credit Card Information			
Issuer			
Account Number			
Expiration Date			
3 or 4 Digit Security Code			
Name on Card			
Address on Card			
Bank Account Information for ACH			
Bank Name	Bank City and State		
Name on Account			
Account Number			
9 Digit Routing Number			

Services Selected	Recurring Fees Quotation	One Time Setup Fees Quotation
Total Received:		
Cash - Check - ACH -CC - On Account		

Services Agreement

This Agreement is between InterTech USA, Inc. and Client. Client hereby asserts that Client has the full authority to order services from InterTech USA. This Agreement may be executed in counterparts, depending upon actual services ordered by the Client. Each such counterpart, when required, shall be deemed to be an original, but all of which when taken together, shall constitute one Agreement. A counterpart includes, but is not specifically limited to, a Service Agreement (SA), Custom Development Agreement (CDA), Custom Development Document (CDD), Custom Development Specification (CDS), Change Order (CO), Work Order (WO), Fee Schedule (FS), Technical Support Case (TSC), Service Level Agreement (SLA), Copyright Notice (CN), Acceptable Use Policy (AUP), Privacy Policy (PP), and Addenda to the forgoing. Client acknowledges and agrees to the terms of this Agreement and its counterparts. Client acknowledges that the policies contained herein are subject to change without notice with the current versions posted on our web site at <http://www.intertech-usa.com>.

InterTech USA agrees to provide services as ordered by Client for the terms selected by Client. InterTech USA agrees that these services will be deployed on systems according to the Service Level Agreement (SLA) and account type selected by the Client. InterTech USA accepts no liability for its failure or failure of any third-party, for any cause or reason, including but not limited to, an Act of God, action by any governmental or quasi-governmental entity, fire, flood, insurrection, riot, explosion, embargo, strike, whether legal or illegal, labor or material shortage, transportation interruption of any kind, work slow down, power interruption, hardware failure, phone service interruption, Internet service provider failure or error, illness or disability of owners or employees of InterTech USA, or any other condition beyond the control of InterTech USA, which may affect delivery of services in any manner. InterTech USA does not warrant or guarantee that any particular service designed, published or deployed by InterTech USA or any other third party will be useable or error free. Client understands that all work and services are provided without any representations either expressed or implied and Client should consult the Service Level Agreement (SLA) for the services provided for additional information. InterTech USA will not knowingly permit our services to be used for any unlawful purpose. This specifically includes, but is not limited to, unsolicited bulk email, spoofing, the offering or solicitation of illegal substances, the offering or solicitation of illegal activities, such as computer crimes or hacking, the offering or solicitation of computer files that are protected by copyrights, trademarks, or other creative rights, or the display, linking, offering or solicitation of lewd or pornographic material.

All Work Orders (WO) and Technical Support Cases (TSC) are scheduled on a first-in first-out basis and are scheduled only after all the required information is received from Client. Projects and tasks approved for live or production deployment after 1:00 PM MST Thursday will not be deployed for any reason until the following Monday to ensure adequate time and resources are available for a successful deployment. Clients have around the clock access to their complete account information, work order status, case status and other resources online. All orders for work regardless of type are entered into this system and are not valid nor scheduled until agreed upon and validated by Client. Work orders will not be accepted by email.

Professional Consulting Group (PCG) invoices are sent at the end of each month for that month's services. Internet Services Group (ISG) invoices are sent at the beginning of each month for that month's services. Client agrees to pay all charges for when due. Payments not received by the due date on the invoice will be considered past due and all services will be subject to termination at the discretion of InterTech USA upon reaching 31 days past due. A 1.5% per month late fee will be charged on all past due accounts along with a \$25.00 one-time processing charge for late payments, additional invoice copies, nsf checks, wire transfers, dishonored credit card or ACH payments. Upon account

termination, any Client files, email, and data residing on InterTech USA servers or backup systems may be permanently deleted and non-recoverable. Clients who desire to keep their files must notify us at time of cancellation and make special arrangements for delivery. Client may only re-establish services by bringing all past due accounts current and by ordering and paying in advance for new services as a new Client. Should InterTech USA deem it necessary to use any third party in order to collect any fees due to InterTech USA for work and/or services performed, those collection fees will be paid by Client. Should Client cancel an account under contract prior to the expiration of that contract, the full amount of that contract will immediately become due and payable based upon the then in effect month-to-month rate for service. All service cancellations will become effective at the beginning of the next month after receipt of a written or faxed notification to InterTech USA that positively identifies Client. Positive identification is agreed by both parties to be notification on Client's letterhead and signed by the designated administrator or officer of the company. A verbal or email cancellation or notification by Client or another provider or vendor will not be accepted under any circumstances. Upon contract expiration, billing will automatically revert to the then-in-effect month-to-month rate for service until a new contract is executed. There are no refunds for services paid in advance due to early cancellation.

When visiting InterTech USA servers, Client is expected to respect the conventions, courtesies, and rules of use, which govern communications on the Internet. Some examples would include, but are not limited to, refraining from harassing, flaming, spamming, sending unsolicited email, spoofing, denial-of-service, threatening, or tormenting any other user or group of users. Client agrees to use an opt-in policy regarding bulk email and understands that Client may be held responsible for each piece of unsolicited email sent by Client from our email system. Client will not post or transmit any unlawful, offensive, inflammatory, or prohibited communication or material of any kind. Client may not use InterTech USA servers or services to encourage, conduct or agree to any activity that would constitute a criminal or civil offense. Links to/from any InterTech USA servers to/from any servers containing objectionable or pornographic materials are strictly prohibited. Any Client linking to/from such sites will be terminated without refund, without re-establishment of service, and without notice. Client acknowledges that it is solely responsible for any and all information that Client deploys or orders InterTech USA to deploy for Client on the Internet.

Client represents that it and/or its agency has the right and/or permissions to deploy through the Internet, the contents thereof and is not in violation of any copyright. Client agrees to hold InterTech USA harmless regarding deletion, loss, or corruption of any data for any reason. Client consents to periodic monitoring of Client's use of these services, for purposes of quality control or to measure Client's compliance with the terms of this Agreement. Client also agrees to maintain hardware, software, and telco equipment on Client's premise in good working order and acknowledges that InterTech USA is not responsible for the foregoing under any circumstances unless included in the service ordered.

Client understands that all IP (Internet Protocol) addresses assigned to Client by InterTech USA remain the property of InterTech USA and are not transferable. Client agrees that any account includes only services for one company, organization, person, or business entity. Concurrent (simultaneous) logons using the same account and/or software and presence for anything other than a single entity is subject to the terms and conditions as a separate account and will be billed to Client automatically according to the current Fee Schedule. Client may not assign accounts to a third-party unless arrangements are made in advance and those accounts are current. Client also agrees to refrain from disclosing usernames and passwords to any other parties. InterTech USA's hours of operation are from 9:00 AM to 5:00 PM MST Monday through Friday, excluding holidays. Emergency services requests are accepted during off-hours and will be billed at a mandatory 1.5 times the standard rate and minimum increment

regardless of cause or nature. All charges for all services will begin as of the date of first service. Client is responsible for payment for services even if Client never uses the services regardless of reason or cause.

InterTech USA, Inc. makes significant efforts to keep all data confidential in compliance with the Gramm Leach Bliley act, Title V. We will not disclose confidential data to any third party without the written permission of the rightful owner of that data. Furthermore, our staff, contractors and clients have all entered into written contracts with InterTech USA, Inc. to keep this data confidential. We use industry-standard efforts and best practices to safeguard the confidentiality of all information, regardless of whether it identifies you or not. Our security includes use of application proxy servers, firewalls, access control lists, secure socket layers, and encryption and other measures. Your password is a component of our security system. As such, it is your responsibility to protect it. Do not share your password with any third parties. If your password has been compromised for any reason, you should change it immediately. . For additional details on our Privacy Policy and Acceptable Use Policy, please visit our website.

THIS AGREEMENT IS SUBJECT TO ARBITRATION. If a dispute arises with respect to this Agreement or the services provided under this Agreement, either party may submit the dispute to an arbitrator selected by the parties or selected in accordance with the Uniform Arbitration Act, as enacted in the State of Montana. Each party agrees to comply and obey all federal, state and local laws applicable to the use of the Internet, and the text and other material transmitted on the Internet. No conditions shall be binding on InterTech USA unless specifically agreed to in writing by InterTech USA and attached hereto and made a part hereof. This Agreement supersedes all previous Agreements regardless of source. The current version of this Agreement is available for public review on our website and will be amended from time to time with all amendments and modifications binding as the original signed Agreement. For the purposes of resolving conflicts that could arise out of this Agreement, all parties agree that the Laws of the State of Montana shall govern this Agreement and that the place of performance of this Agreement is Missoula, Montana. I, as Client, have read and agreed to all the terms and conditions contained herein and in any Addenda to any of the forgoing. I understand the risks that can result from an Internet presence and agree InterTech USA offers no guarantee, warranty, or assurances that services provided will prevent any and all kinds of attacks, intrusions, denial-of-service, or any other anomalies and InterTech USA will not be held responsible for any damages incurred.

I have read and agreed to the InterTech USA Services Agreement and authorize you to charge my credit card or debit my checking account for the services ordered for the full term selected. There are no refunds for early cancellation for any reason. This authority is to remain in full force and effect until written notification of its termination is received by InterTech USA, Inc. in such time and manner as to afford a reasonable opportunity to act upon the request. Prices do not include concept, design, creative, consulting, programming, development services or taxes. All quotations are void after 30 days. Prices, packages, and features subject to change without notice.

By Client:

Date:

InterTech USA, Inc. is a Montana Corporation with headquarters in Missoula, Montana and has been providing innovative solutions to clients worldwide since 1985. InterTech USA is a registered telecommunications provider with the Universal Services Administration Corporation (USAC) and the Montana Public Service Commission. Our service provider ID number (SPIN) is 143004411.

Upon completion including signature and date below, please fax to 406-721-7991.